

Hunt County Children's Advocacy Center Crisis Center of Northeast Texas

PO Box 8692 Greenville, TX 75404

(903)454~9999 Fax (903)454~9990

Dear Prospective Advocate,

Thank you for your interest in the Hunt County Children's Advocacy Volunteer Advocacy Program. I believe that time is one of the most valuable gifts that we have to give someone else, so I appreciate your interest in helping us provide services to child victims of abuse and adult victims of sexual assault. Enclosed you will find general information about the Advocacy Program, information on our training program, and an application.

Sexual abuse is an issue that people generally try to pretend does not exist, but regardless of whether or not we want to admit the seriousness and prevalence of the problem, women, men, and children are sexually abused and live with the painful scars and memories every day. According to the Rape, Abuse, and Incest National Network (RAINN), "Every two minutes, somewhere in America, someone is sexually abused." Sexual abuse shatters the lives of victims, their families and friends. Whether you are a survivor yourself, you know someone else who has been a victim, or you simply want to help, sexual abuse affects us all.

Volunteers at the Hunt County CAC / CCNETX have several opportunities to influence our community. Volunteer opportunities consist of:

- **1. Hotline advocates** provide crisis intervention & support to callers on the 24-hour hotline. For your convenience, the hotline is forwarded to an answering service that will patch calls through to advocates.
- **2. Hospital advocates** provide support & crisis intervention to victims and their families at local hospitals.
- **3. Office assistants** provide much needed support for our office personnel.
- 4. Special events volunteers assist with special events and fundraisers.
- **5. Prevention & outreach volunteers** assist with presentations to the community & networking with agencies in Hunt County.
- **6. Pet Therapy Partners** are certified with their animals through Pet Partners (formally known as the Delta Society) to provide emotional support to children in crisis situations.

Please know that you are not only needed, but you can provide crucial, compassionate support and crisis intervention to both child and adult victims of sexual assault; you can truly make a difference in the lives of victims. Due to the nature of our work, there are a few requirements that must be met to volunteer at our agency.

- 1. Be at least 18 years of age.
- 2. Fill out a volunteer application, confidentiality statement, and clear a DPS Criminal, DFPS Abuse/Neglect and Sex Offender Registry background check. (Must not have DUI/DWI charges, child abuse or sexual assault charges or allegations, and no charges of crimes against persons; re-screened at minimum every 3 years)
- 3. Complete a pre-training interview with the Volunteer Coordinator
- 4. Complete a state mandated training course at no charge to you.

5. Submit three letters of reference. (The form you can have filled out by each of your references is included in this packet.)

The staff at the CAC strives to provide quality services to victims of sexual assault and child abuse and to promote safer communities through prevention, education, awareness and community involvement. It is our mission to empower victims to become survivors; all volunteers and staff members who have direct contact with clients are required to complete a state-certified training program that includes presentations on such topics as sexual assault, child sexual abuse, crisis intervention techniques, post-traumatic stress disorder (PTSD), handling suicide calls, crisis call procedures, advocate self-care, grief and healing, domestic violence and domestic violence crisis intervention, role plays, and diversity training. Our training is a time-intensive but rewarding experience that will prepare you to effectively assist and advocate for survivors of sexual assault. The training may be scheduled on evenings and weekends to accommodate most work schedules and thoroughly prepares volunteers to handle crisis calls and assist survivors of recent sexual assault at emergency departments in Hunt County (Hunt Regional locations at Commerce, Greenville and Quinlan; Quality ER in Greenville.) Moreover, it provides information specific to the diverse and unique population of Hunt County.

Once you have completed the initial training, the time commitment to the Advocacy Program becomes much more manageable, consisting of a mandatory one hour-long quarterly meeting, and a minimum of **three hotline shifts per month**, which can be done from home. Required quarterly meetings feature debriefing sessions and educational in-services to keep advocates up-to-date on new developments and provide ongoing support for this challenging role. Advocates at the Center take voluntary on-call shifts from their homes, assuming responsibility for a minimum of three shifts per month. In addition, advocates also provide crisis advocacy services at Hunt Regional Medical Center in Greenville, Commerce and Quinlan and Quality ER in Greenville, with the Sexual Assault Nurse Examiner to assist survivors of recent sexual assault. The role of the advocate is to provide information and resources, normalize callers in crisis, and give unbiased emotional support to survivors of sexual assault and their families.

Volunteering with the Center is not only a way to help those in crisis; it is an opportunity to join a helping community of dynamic people. The work is difficult at times, but the rewards are many. Volunteer Advocates are the backbone of our agency and provide a round-the-clock safety net for those in crisis. Through training and ongoing education, our volunteers enhance existing skills and learn new ones to offer professional and compassionate crisis intervention services for the Hunt County community.

To begin the application process, please complete the enclosed form; then return it to me by fax, email or you may bring to the Center; please call for physical address. Thank you for your interest in volunteering at Crisis Center of Northeast Texas dba Hunt County Children's Advocacy Center. I look forward to welcoming you into our advocacy group.

Sincerely,

Maci Burt, CA Client Services Manager Please complete the attached application and return it to the Advocacy Center as soon as possible. The application can be returned before the references are received, however, **references may not be completed by family members** and if you are employed, one reference must be from your current employer.

Hunt County Children's Advocacy Center Volunteer Application

PO Box 8692 Greenville, TX 75404 Personal Information				(903)454~99	999 Fax (903)	454~999	
Name							
Street Address							
City ST ZIP Code							
Home Phone							
Cell Phone							
Work Phone							
E-Mail Address							
Hunt County Children's . and volunteers	Advocacy C	ent	er pei	forms	background cl	necks on all e	mployees
Date of Birth							
Social Security #							
Driver's License #					State		
Has your license ever been re	evoked or su	sper	ided?	YES NO)		
Education							
Highest Level of School Com	pleted						
High School	9 10		11	12	Graduated		
College	Some Colle	ege	Asso	ciate's	Bachelor's	Master's	Other
Course of Study							
Diploma/Degree							
Licenses/Other Credentials							
Employment							
Current Occupation							
Employer							
Address							
Work Phone							
Supervisor							
Work E-Mail Address							
Availability							
During which hours are you	available for	volu	ınteer	assignm	ents?		
0				J			

Interests		
Advertising/Promotion		Fundraising
Hotline Advocate	Prevention and Education	Pet Therapy
Please note: All volunte	ers MUST participate in a State certified t	training course provided by our center.
Special Skills or Qualific	cations	
Summarize special skills and c work, or through other activiti	qualifications you have acquired fr es, including hobbies or sports.	rom employment, previous volunteer
Previous Volunteer Exp	arianca	
-		
Summarize your previous volu	inteer experience.	
Other Information		
How did you learn about the H	Junt County Children's Advocacy	Center?
	erime? YES NO If yes, please de	escribe in full. (ex: Misdemeanor,
Felony, DWI/DUI)		
Person to Notify in Case of Em	ergency	
Name		
Street Address		
City ST ZIP Code		
Home Phone		
Work Phone		
E-Mail Address		
Agreement and Signatu	re	
Name (printed)		
Signature		
Date		

Our Policy

It is the policy of this organization to provide equal opportunities without regard to race, color, religion, national origin, gender, sexual preference, age, or disability.

Thank you for completing this application form and for your interest in volunteering with us.

PO Box 8692 Greenville, TX 75404

(903)454~9999 Fax (903)454~9990

Request for Child Abuse/Neglect Central Registry, DPS Criminal History, and National **Sex Offender Registry Check**

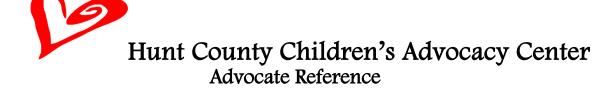
Purpose: The purpose of this form is to grant representatives of Hunt County Children's Advocacy Center / Crisis Center of Northeast Texas permission to request, on behalf of the potential and current volunteers, employees, and board members:

- A criminal history check from the Texas Department of Public Safety (DPS)
- A check from the Texas Department of Family and Protective Services (DFPS) Central Registry of Child Abuse and Neglect.

First Name	Middle Name	Last Name				
Other names or spellings used (1	narried, maiden, alias	s, etc.) - First, Midd	lle,	Last (continu	ue on back as	needed)
Residence Street Address		City	C	County	State	Zip Code
Residence Telephone No.	Date of Birth	Gender:	<u> </u>	SSN		
Driver's License Number:		(Stat	e of Issuance	e:	
Email Address:						
☐ Am Indian/AK Native (Hispanic) ☐ Asian/Oriental (non-Hispanic) ☐ Black-White (non-Hispanic) ☐ White (non-Hispanic) ☐ Na ☐ Unable to Determine (or, non	Black (Hisp Other (Hispa t Hawaii/Pac is (Hispa ne of the above)	anic) Black (no anic) Other (no panic) Nat Haw	on-l on-l	Hispanic) [Hispanic) [Pac is (non-I	• ,	te(Hispanic)
List other places you have reside	ed (for a minimum of	the past 5 years - c	ont	inue on back	as needed)	
	Sig	natures				
• I am the person listed above. employee, or board member of information above.						

- I grant permission to the volunteer organization to request a Child Abuse/Neglect Central Registry and a DPS Criminal History check as well as any subsequent checks so long as I am active with that agency.
- I understand that the information I am providing will be part of any request and that providing false information is a violation of Texas Penal Code Section 37.10.

Signature	Date



PO Box 8692 Greenville, TX 75404 (903)454~9999 Fax (903)454~9990 _ has given your name as a reference for working/volunteering at our organization. Our agency serves child victims of abuse and adult victims of sexual assault, so it is important that our advocates are trustworthy, careful in keeping confidences, good listeners, dependable, and compassionate. Please fill out this brief questionnaire and mail back to us within 10 days. If you have questions/concerns, please call. I hereby waive my rights to access any and all letters or statements of recommendations which may be submitted by the above listed reference in connection with my application for volunteer service to the Hunt County Children's Advocacy Center. Signature of Applicant Date 1. How long have you known the applicant? 2. How well do you know the applicant? ☐ Casual □Very Well □Well 3. How do you know the applicant? □ Personal □Business □Other If other, please explain: 4. Do you have knowledge of how the applicant relates to people? ☐ Yes □No If yes, please give a short descript of your impression: 5. To your knowledge, has the applicant ever had an alcohol or drug problem? ☐ Yes □No If yes, please explain:

6. To your violation?	knowledge, has the applicant ever been a suspe	ct in a	n abı	ise o	r sexu	al	
□ Yes	□No						
If yes, pleas	se explain:						
7. To your l	knowledge has the applicant ever been arrested	for a n	nisde	 emea	nor o	r feloi	ny
□ Yes	□No						
If yes, pleas	se explain						
0 Pl		C 11		1			
	circle your answers. Rate the applicant using the						
1= No Oppo	ortunity to Evaluate 2= Poor 3=Marginal 4=Acce	eptable	5=0	D00 i	6 =Su	perior	î.
Acceptance	of people who are different from him/herself	1	2	3	4	5	6
Ability to or	ganize and carry through with tasks	1	2	3	4	5	6
Judgment in	n making decisions	1	2	3	4	5	6
Ability to ac	cept supervision	1	2	3	4	5	6
Ability to ha	andle pressure/crisis situations	1	2	3	4	5	6
Personality	compatible with working with people	1	2	3	4	5	6
Verbal com	munication skills	1	2	3	4	5	6
Written con	nmunication skills	1	2	3	4	5	6
Demonstrat	es appropriate assertiveness	1	2	3	4	5	6
	tes an understanding of how he/she is y others (self-awareness)	1	2	3	4	5	6
9. Describe	e notable <u>STRENGTHS</u> you believe the applicar	nt poss	esses	s:			
10. Describ	oe notable <u>WEAKNESSES</u> you believe the appli	cant po	osses	sses:			

Thank you for your cooperation.

Reference Name	
Address	City
StateZ	Zip Day Phone Number
By signing below I knowledge.	acknowledge the above statements are true and correct to the best of my
Reference Signatu	nte Date



working/volunteering at our organization. adult victims of sexual assault, so it is impareful in keeping confidences, good listenefill out this brief questionnaire and mail questions/concerns, please call.	oortant that our ers, dependable,	advocates and compas	re <i>trustworthy</i> sionate. Pleas
I hereby waive my rights to access any and all which may be submitted by the above listed revolunteer service to the Hunt County Children	eference in conne	ection with my	
Signature of Applicant		Da	te
 How long have you known the applicant? How well do you know the applicant? 	Casual	□Well	─────Very Well
3. How do you know the applicant? If other, please explain:	☐ Personal	□Business	□Other
4. Do you have knowledge of how the appli ☐ Yes ☐ No	cant relates to pe	eople?	
If yes, please give a short descript of you	r impression:		
5. To your knowledge, has the applicant ever	r had an alcohol	or drug prob	lem?

violation? Yes No If yes, please explain: 7. To your knowledge has the applicant ever been arrested for a crime? Yes No If yes, please explain	llowi			or feloi	ny
7. To your knowledge has the applicant ever been arrested for a crime?	llowi			or feloi	
crime? □ Yes □No	llowi			or feloi	ny —
		ng sca	le·		
If yes, please explain		ng sca	le·		<u>—</u>
		ng sca	ıle•		
8. Please circle your answers. Rate the applicant using the following the Poor answers are proportionally as a second second as a second secon	J	=Good		uperio	r
Acceptance of people who are different from him/herself 1	L 2	2 3	4	5	6
Ability to organize and carry through with tasks	1 2	2 3	4	5	6
Judgment in making decisions 1	L 2	2 3	4	5	6
Ability to accept supervision	1 2	2 3	4	5	6
Ability to handle pressure/crisis situations	1 2	2 3	4	5	6
Personality compatible with working with people 1	L 2	2 3	4	5	6
Verbal communication skills	1 2	2 3	4	5	6
Written communication skills	1 2	2 3	4	5	6
Demonstrates appropriate assertiveness 1	L 2	2 3	4	5	6
Demonstrates an understanding of how he/she is perceived by others (self-awareness)	l 2	2 3	4	5	6
9. Describe notable <u>STRENGTHS</u> you believe the applicant po	osses	ses:			
10. Describe notable <u>WEAKNESSES</u> you believe the applicant	t poss	sesses	:		

Thank you for your cooperation.

Reference Signature	Date	
By signing below I acknowledge the knowledge.	e above statements are true and correct to the best of r	ny
StateZip	Day Phone Number	
Address	City	
Reference Name		



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(See other side)

6. To your leviolation?	knowledge, has the applicant ever been a sus	pect in a	ı abu	ise o	r sexu	al	
□Yes	□No						
If yes, pleas	se explain:						
7. To your k	knowledge has the applicant ever been arrest	ed for a n	nisde	emea	nor o	r felon	
☐ Yes	□No						
If yes, pleas	se explain						
	rircle your answers. Rate the applicant using					perior	
Acceptance of	of people who are different from him/herself	1	2	3	4	5	6
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10. Describ	oe notable <u>WEAKNESSES</u> you believe the ap	plicant po	osses	sses:			_

Thank you for your cooperation.

Reference Name		
Address	City	
StateZip	Day Phone Number	
By signing below I acknowled knowledge.	ge the above statements are true and correct to the best of n	ny
Reference Signature		